

**2.5.2: Mechanism to deal with internal/external examination related grievances is transparent, time- bound and efficient.**

**Documents for mechanisms to deal with internal/external examination related grievances are transparent, time- bound and efficient.**

External examination is a part of affiliated university. University has laid down the rules and regulations related to examination grievances and the institute provides necessary support to candidates for this purpose. The links listed below provide the information about some of the cases of internal and external examination related grievances.

### INDEX

Sr. No.	File Description	Link to open
1.	University ordinances/circulars related to grievances related to marks obtained in University exams (Supply of Photocopy of assessed answer books, revaluation of answer books)	<a href="#">Click Here</a>
2.	Photo/Scan copy and revaluation procedure (Online revaluation application system on University portal)	<a href="#">Click Here</a>
3.	Student log-in window on University portal for online application system for Photo/Scan Copy and revaluation	<a href="#">Click Here</a>
4.	Sample cases of marks change after applying online for grievance related to marks obtained in University exams	<a href="#">Click Here</a>
5.	Sample cases of marks change after applying offline for grievance related to marks obtained in University exams ( cases prior to introduction of online system)	<a href="#">Click Here</a>
6.	Institute transparency in examination related processes and grievances (Services to internal stakeholders (students) – display board )	<a href="#">Click Here</a>
7.	Sample case of application to University regarding correction in result/mark sheet	<a href="#">Click Here</a>