



**Nutan Maharashtra Vidya Prasarak Mandal's (NMVPM's)
NUTAN MAHARASHTRA INSTITUTE OF ENGINEERING AND
TECHNOLOGY (NMIET)**

**Under Administrative Support - Pimpri Chinchwad
Education Trust (PCET)**



ESTD : 1906

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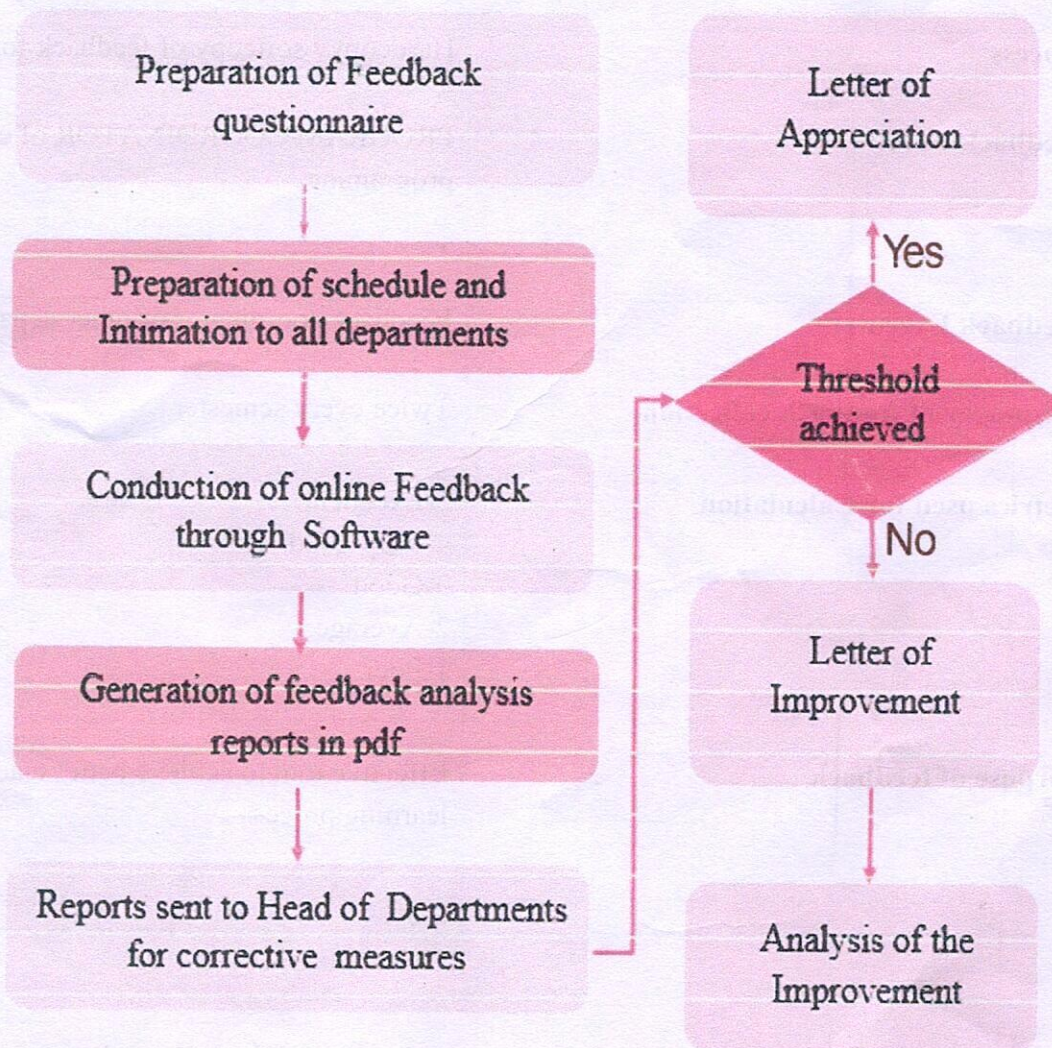
Affiliated to SPPU

"Samarth Vidya Sankul", Vishnupuri, Telegaon Dabhade, Taluka Maval, District Pune - 410507

Feedback analysis and reward / corrective measures taken, if any

Process for course feedback of faculties mainly consists of two phases;

- I. Feedback collection and Analysis.
- II. System of reward/corrective measures.



9.2 Feedback Process Flowchart

[Signature]
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Nutan Maharashtra Institute
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I. Feedback collection and Analysis process:

A. Feedback collection:

Feedback mechanism is a well-organized, confidential and anonymous system in the Institute for all courses. Computerized feedback is collected from students for all the courses through feedback form. Students rate the performance of course faculty based on the scale of 1 to 5 for parameters defined in feedback form. Overall feedback collection process is summarized in Table 9.2.1;

Table 9.2.1: Feedback collection process

Parameters	Description
Feedback Collection Process	Conducted for all courses in all programmes
Process	Hardcopy / softcopy of feedback form
Feedback Receiver	PROGRAM COORDINATOR of each programme
Feedback Executer	Feedback coordinator of other department
Frequency of feedback collection	Twice every semester
Metrics used for Calculation	5-Excellent 4-Very good 3-Good 2-Average 1-Poor
Purpose of feedback	Effective tool to achieve better teaching-learning process




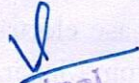

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Table 9.2.2: Feedback collection and analysis process

Sr. No.	Activity	Authorities
1	Formation of Feedback Committee (Team of Dept. Feedback coordinators) and identifying Feedback Committee in-charge.	Program coordinators, Principal
2	Assign responsibility to take feedback by interchanging departments of Department feedback coordinators	Academic Coordinator
3	Review of feedback form including performance measures (Academic, Admin, Infrastructure)	Principal, Academic Coordinator
4	Arrange Feedback activity as per departmental Activity Calendar and inform the concerned feedback committee members.	Department Feedback Coordinators
5	Prepare faculty-wise Students' Feedback reports	Program coordinators, Principal
6	Analysis of feedback, suggestions and Comments. Identify the areas for improvement and initiate corrective actions at department level.	Program coordinators, Principal
7	Submit Feedback Analysis report to Principal and initiate corrective actions at institute level.	Program coordinators, Principal
8	Issue Faculty Appreciation/Improvement Letters	Principal
9	Conduct 2nd Feedback Analysis of feedbacks and initiate corrective actions.	Program coordinators, Principal

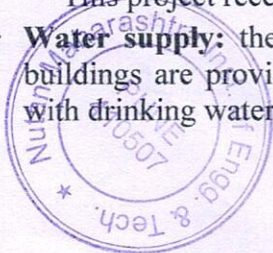



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Feedback on facilities

NMIET has all the essential number facilities like classrooms, laboratories, library, canteen, hostel, mess, gymnasium, sports ground, transportation, etc. Some of the important facilities are highlighted below;

- ❖ **Hostel:** The hostel is comfortably furnished with an accommodation capacity of 318 students. Institute provides separate hostels for boys and girls. The hostels are well guarded with adequate security. There has been sufficient hot-water facility powered by the solar system.
- ❖ **Library:** The library at NMIET is a source of information and a gateway to Knowledge. Over the years, the library has grown in its Physical space and its digital space turning itself into a knowledge hub. The Library and Information Centre at NMIET was established in the year 2008. It is well equipped with textbooks, reference books, general books, magazines, Journals, CD ROM, Video lectures, online resources and other valuable reading material. Total 13986 volumes, 1512 titles, 24 National Journals; E-journals 01, 7 Magazines, E Books 59, 1080 CD's are available in Library.
- ❖ **Medical facility-** NMIET has tie up with nearby Hospitals for medical emergencies. First aid box is also provided in each department to give first and immediate assistance to persons suffering from either a minor or serious injury.
- ❖ **Auditorium:** A well-furnished auditorium of 300 seating capacities and AC seminar hall of 120 seating capacity are available for organizing various technical and cultural events.
- ❖ **Transportation facility:** Buses are provided for commutation of students in PCMC region. Transportation facility is also provided for special requirements like Medical Assistance, Industry Visits, etc.
- ❖ **Canteen facility:** Specious and clean canteen is available to students and staff. Various food items are available at an affordable price. Food items are prepared and served with utmost care in clean and hygienic environment.
- ❖ **Electricity and Power Backup:** In order to provide uninterrupted Power Supply for the Academic and Administrative activities following arrangements are made;
 - Three phase electrical connections with 440 Volt High Tension and 22 KV electric supply from Maharashtra State Electricity Distribution Company.
 - 200 KVA transformers with service points for distribution.
 - 62.2 KVA electrical power generator set is provided as standby when mseb mains supply is not available due to power shading / power failures.
 - Rooftop solar panel system of 25 KW is installed in campus to generate electricity.
- ❖ **Water supply:** the college receives its water supply from talegoan municipality. All buildings are provided with water storage and overhead tanks. All floors are provided with drinking water purifiers and water coolers.



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- ❖ **Housekeeping:** Regular day-to-day cleaning is taken care of by an external Housekeeping Agency for keeping all the classrooms, laboratories, offices, lobbies, corridors and stairways clean and hygienic. Special care is being taken to sanitize all these areas as per requirement.
- ❖ **Security:** Security agency is hired on a contract basis to look after the security of all buildings and campus. Guards are taking care of supervision activities 24x7 hours. During pandemic, the guards are taking special care to measure body temperature of each and every entrant and disallowing anyone to enter without masks.
- ❖ **Stationary center:** In-campus stationary and photocopying center is available for the students.

The monitoring of usefulness and functioning of such facilities is done through students' feedback. Process for feedback on infrastructure and facilities is mainly consisting of three phases:

- I. Feedback collection
- II. Feedback analysis
- III. Corrective measures/action taken

Overall process of feedback on facilities is as mentioned below;

I. Feedback collection process:

Students' Satisfaction Survey will be carried out to get feedback on facilities, Institutional Effectiveness, Academic Support systems, Services such as admissions, examinations, Library, Cultural, Placement and Training, Canteen, Drinking water, Toilets, Safety, and overall satisfaction during their course of study throughout their program. The student feedback is collected at the end of the program. The collected survey is analyzed and a corrective measure is taken wherever needed.

Following is the process of feedback on facilities.

- 1) Feedback collection process
- 2) Feedback analysis
- 3) Corrective measures



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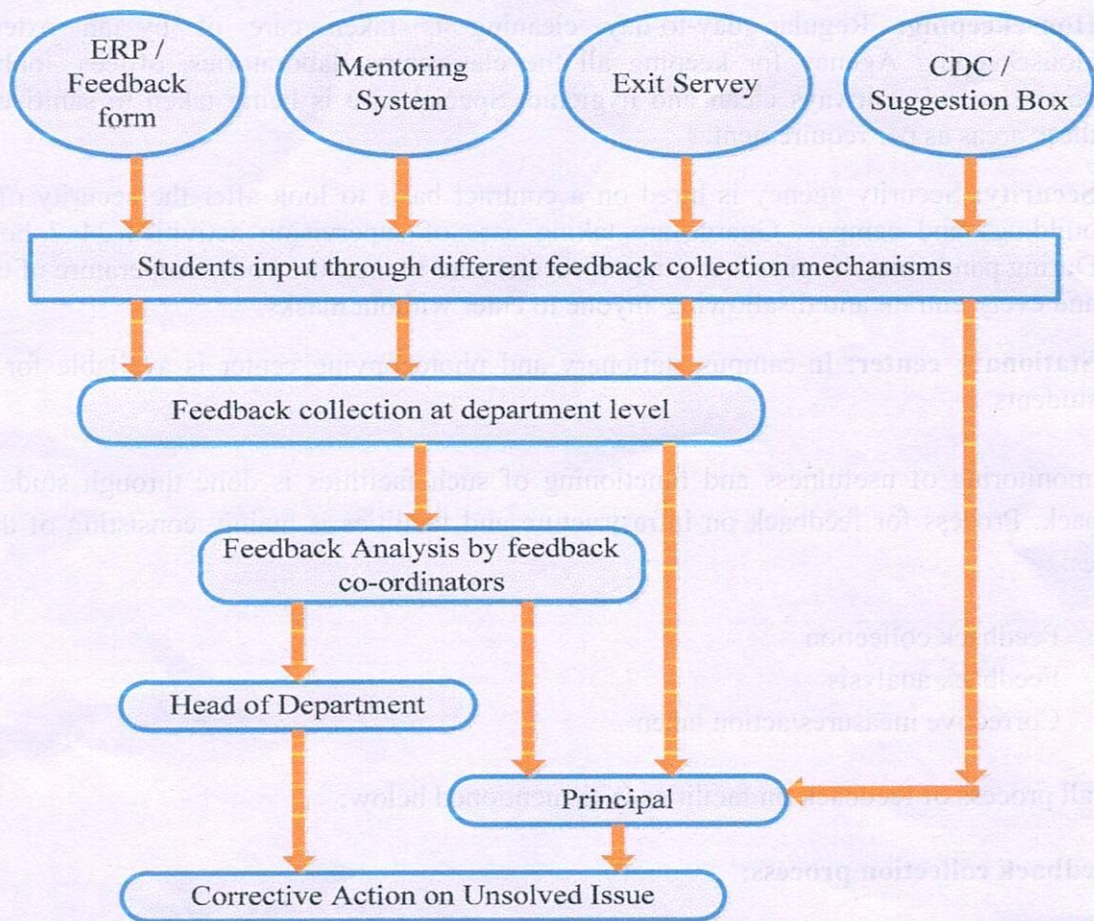


Figure 9.3.2 Feedback collection and analysis process



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